

PRIVACY, DIGNITY AND COMFORT



Aster
HOSPITAL

We'll Treat You Well



Digital Version



Privacy refers to freedom from intrusion and relates to all information and practice that is personal or culture sensitive in nature to an individual. Also, dignity is being worthy of respect - we want our patients to feel that they matter - that their values, beliefs, and personal relationships will be respected. This applies to all our patients, regardless of their age, gender, ethnicity, social or cultural backgrounds, or their psychological or physical requirements. Aster recognizes that dignity in care is one of the most important issues for patients who come to us for care and treatment. We are committed to maintaining patient privacy and dignity. When we are ill, we want care, rest, and comfort in pleasant hospital surroundings and to know that healthcare staff are doing all they can to protect our privacy and dignity.

We continue to work hard to ensure that there is a culture, in both our hospitals, which values privacy and dignity

To ensure privacy single gender accommodation may be provided in either single gender wards, or rooms within mixed wards. In exceptional circumstances in which a patient needs urgent or specialist care in areas such as Emergency Unit, Day Care Unit, Intensive Care Unit or recovery etc. mixing men and women may be unavoidable.

We will work to resolve such situations as quickly as possible and will keep patients and their families informed about our actions. If you have any concerns about privacy and dignity, please speak to the ward sister/charge nurse in the first instance or the matron for the area.



PLEASE SCAN FOR
THE LOCATION

Aster HOSPITAL

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Mankhool, Kuwait Road, Al Mankhool - Dubai

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DEPARTMENTS

Accident & Emergency • Anesthesiology • Cardiology • Clinical Nutrition
Dental Centre • Dermatology • ENT • General Surgery • Insurance
Internal Medicine • Laboratory Services • Neurosurgery • Ophthalmology
Obstetrics & Gynaecology • Orthopedics • Patient Affairs